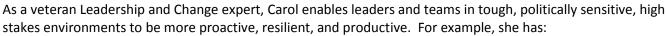




### RETURN ON INVESTMENT AND REAL EXPERTISE

Your investment in Carol will pay off right away. Unlike traditional training, Carol provides a transformative, consultative "group dynamics" process that uncovers the "root cause" of your problems and gets them solved "in real time." No theory. No fluff.



- Settled a long-term Management-Union Relations issue in a manufacturing environment. A seven-year issue was resolved in two days.
- Unleashed the leadership intelligence and capabilities of management supervisors to successfully coach, lead and mentor union employees.
- Prepared Black Belts to be effective change agents and successfully drive the organization's change process.
- Transformed the culture and increased the performance of employees in merged healthcare companies and increased their client satisfaction index by 20%.
- Strengthened an executive team by resolving systemic, debilitating conflict.

# **EXTREME CUSTOMIZATION**

Since each client system brings its own unique challenges and key players, no one solution is exactly the same. Each experience is customized based on collected data and analysis, and the desired outcomes of the hiring client.

## **SUBSTANCE AND STYLE**

Carol embodies both substance and style. Her work is substantive because she brings the process, you bring the content, i.e. your unique problems, pains and perceptions. Even in her seminars and strategic work sessions, Carol's style is high-energy, engaging, yet challenging. An experience with Carol brings about positive, permanent shifts in mindset and behavior. Some have described her work as "life-changing."

### A VALUE-ADDED RESOURCE

Carol has worked with thousands of leaders in Fortune 500—and smaller—companies. She will partner with you as a trusted advisor, helping you to strengthen your culture and unleash the leadership competencies needed to meet your current and future business objectives. Carol's work is sustaining and lasting. It saves you time and money.

# **Engage Carol today as a Consultant, Speaker or Coach:**

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